



## Voice and Communication Change Volunteer

Date last updated: 11 July 2021

### About the Role

Our Voice and Communication Change service falls within the remit of Indigo Gender Service. Indigo is an NHS adult gender service in Greater Manchester, which has been commissioned to provide care that is local, timely and easier to access. Indigo is a partnership between LGBT Foundation and gtd healthcare. We are inviting volunteer student and qualified speech and language therapists to work alongside trans and/or non-binary service users in our courses and workshops. As a volunteer you will play an important role in supporting service users to explore voice and communication change in a safe space. You will help service users to develop a voice and communication style that is authentic to them and congruent with their sense of self.

[as at 11/07/2021] Due to the ongoing coronavirus pandemic, we are currently working virtually rather than face to face in line with NHS guidance. We offer Voice and Communication Change on weekday evenings and at weekends via Zoom.

### Typical duties

As a volunteer you will be expected to:

- attend **all** the sessions you sign up for – see Appendix for example time commitment.
- write clinical case notes **immediately following each session**, to be submitted to the Voice and Communication Change team
- demonstrate a range of therapy techniques to your assigned service user(s) and provide personalised feedback on their performance
- seek clinical supervision as required
- set home practice exercises for the service user to complete between sessions
- raise any safeguarding issues relating to service users' and/or others' safety as soon as you become aware of these



### Skills & Knowledge Required

**Please note: This opportunity is only open to students registered on a UK HCPC approved pre-qualification Speech and Language Therapy programme or qualified speech and language therapists (SLTs) currently registered with the HCPC and RCSLT. Proof of student status or current HCPC registration will be required**

This opportunity would suit someone who:

- is interested in voice and communication change
- wants to develop their clinical skills working in partnership with trans and non-binary people
- has some level of LGBT+ cultural competence, or is willing to receive training to help develop their competence in this area
- can explain and demonstrate therapy techniques clearly using non-technical language
- has strong interpersonal skills
- has strong written communication skills
- has experience using the videoconferencing platform Zoom, or is willing to receive the necessary training

### Benefits of Volunteering

As a volunteer you will:

- receive mandatory Trans Awareness training
- develop your clinical skills working with trans and non-binary people, with the option to have your skills signed off on the RCSLT Trans and Gender-Diverse Voice & Communication Therapy Competency Framework
- have fun!

### Enhanced DBS Check required?

Yes



**Achieving  
Equality**



**Encouraging  
Wellbeing**



**Promoting  
Safety**

We welcome volunteer applications from **student and qualified speech and language therapists only**.

We are taking positive action to encourage applications from people of colour (PoC) and other racially minoritised communities, trans, non-binary and/or older people (aged 50+), to improve the representation of colleagues from these communities in our staff team.



**Appendix: Example time commitments**

*Please note these times are subject to change according to service needs.*

<b>Course format</b>	<b>Your clinical time commitment</b> <i>Planning/sessions/notes/debrief</i>	<b>Trans awareness training</b>	<b>Voice and Communication Change training</b>	<b>Total time commitment</b>
Evening	6-9pm Monday+Wednesday <i>or</i> 6-9pm Tuesday+Thursday  for 3 weeks (=16.5 hours)	2 hours (one-off)	2 hours (one-off)	22 hours total
Weekend	10-5pm Saturday+Sunday  for 1 weekend (=14 hours)	2 hours (one-off)	2 hours (one-off)	18 hours total

The total time commitments listed above are for one complete course + workshops.